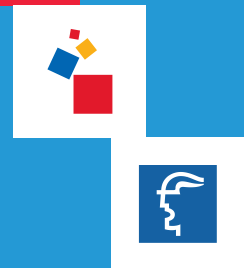


# Wel- come back!

## COVID-19 Handbook 2021

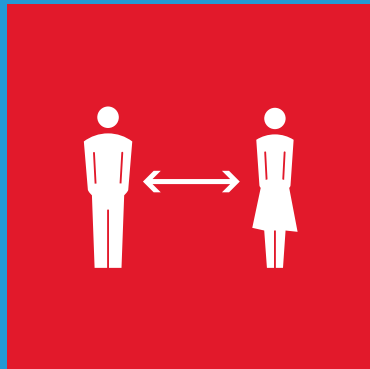
Trade fairs, congresses and events face particular challenges and have to meet certain requirements during the coronavirus pandemic. As a responsible site operator we are doing everything in our power to overcome these challenges in an effective and professional manner.

So we can safeguard the health of everybody effectively, in this flyer we would like to present to you the hygiene, medical and organisational guidelines we have developed and agreed upon with the authorities.



# Maintaining Social Distance at the Venue

1/2



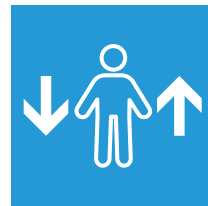
## ENTRANCE TICKETS

Visitors are able to download the ticket with a barcode from the event website on their mobile devices or through the mobile application of the event to gain access to the halls at the entrance.



## DIGITAL PASS

No printed tickets will be provided for the visitors to shorten the time of entries at the gates.



## TRAFFIC

Visitors are allowed to walk in both directions on main aisles and one-way in smaller aisles with ground signs, announcements and video-screens to maintain social distancing on aisles at all times.



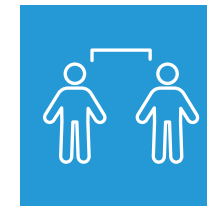
## TURNSTILES

Turnstiles are designated for entry and exit separately.



## GATHERINGS

A maximum of 1 person per 10 sqm is planned at the exhibition halls, where entrance and exit gates will be monitored by the event staff and CCTV to remind trade visitors and exhibitors of social distancing rules in case of any violation.



## ENTRANCE QUEUE

Ground signs are placed every 1 - 1,5 meters at the entrance queues.



## CAPACITY

The total capacity of all exhibition halls are to be determined to maintain social distance at all times.

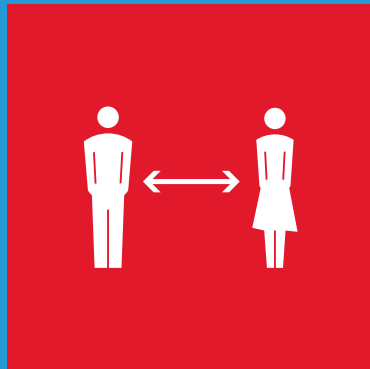


## AISLE WIDTH

The width of the aisles have been increased to a minimum of 3 meters.

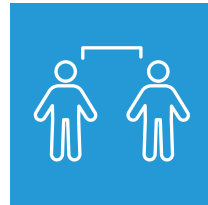
# Maintaining Social Distance at the Venue

2/2



#### **AIRCONDITIONING**

Airconditioning systems are mandatory in all private meeting rooms at exhibitor stands.



#### **PRAYER ROOMS**

Prayer rooms will be available within the regulations applied by the Health Ministry to maintain social distance.



#### **SEATING**

Seating groups at the exhibitor stands and common areas at the venue are to be placed to maintain social distance at all times.



#### **CATERING**

Food and beverage services and seating plans are to be adjusted to maintain social distance.

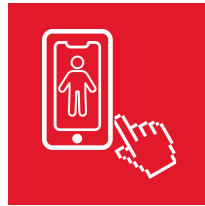
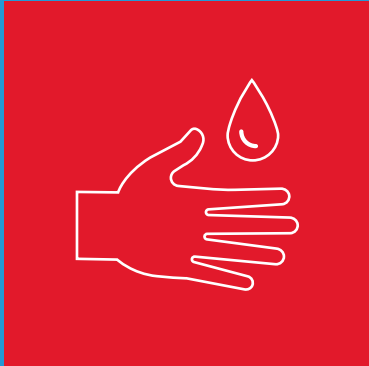


#### **COMMON AREAS**

Social distancing signs are placed in common areas such as foyer, smoking areas, elevators and escalators.

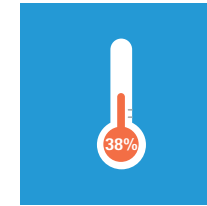
# Hygiene Regulations at the Venue

1/2



## **GATE CONTROL**

Display of health pass codes and body temperature check is mandatory for every entry at the gates.



## **BODY TEMPERATURE**

Any person with a body temperature of 38 and above will not be allowed to enter the venue.



## **USED FACEMASKS**

Garbage bins specially designated for used masks are available at the venue and regularly emptied by the service teams.



## **SANITIZERS**

Hand sanitizer dispensers are placed throughout the venue and regularly re-filled by the service teams.



## **FACEMASKS**

Wearing a facemask by covering mouth and nose during setup, dismantling and show days is mandatory. Any violation will not be tolerated by the event staff.



## **CATERING RESTRICTIONS**

Food consumption is not allowed indoors except the designated areas. Exhibitors can serve beverages in bottles or single-use packagings for their guests.



## **PROMOTIONAL MATERIALS**

Exhibitors are able to distribute disinfected promotional materials with proper packaging.

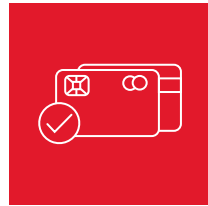
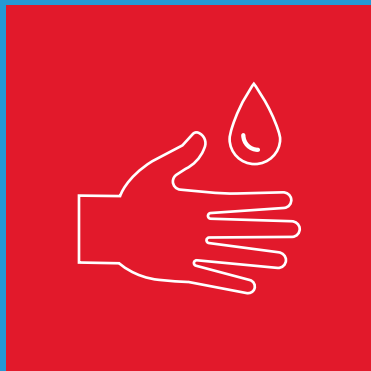


## **SANITARY MATERIALS**

Exhibitor companies are responsible for keeping the required amount of facemasks and hand sanitizers for the usage of their own personnel.

# Hygiene Regulations at the Venue

2/2



## SHOPPING

Contactless payments with credit cards are encouraged for shopping at the venue.



## OVERALL CLEANING

The entire venue is to be disinfected every evening by the event service teams.



## REMINDERS

Turkish and English hygiene signs are placed at the venue as a reminder.



## RESTRICTED SERVICES

No concierge service will be available to reduce the risk of infection.



## COMMON AREAS

Disinfection services are provided at the common areas with a higher frequency.



## ADDITIONAL SERVICES

All rented stand furniture/materials will be disinfected by the organizer before delivery to the exhibitors.



## PUBLIC TRANSPORTATION

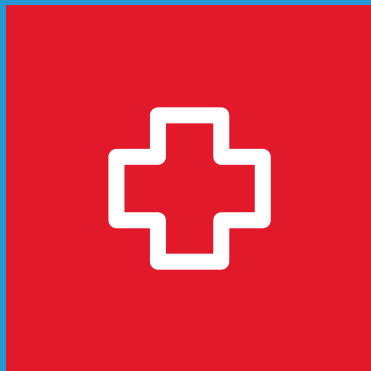
Shuttle buses will operate within the regulations applied by the Health Ministry.



## AIRCONDITIONING

Airconditioning system at the venue is operating to refresh the indoor air from outside at a higher frequency.

# Health Services



### **ISOLATION**

Any person with symptoms of COVID-19 will be immediately taken to the isolation zone and forwarded to the nearest health facility.



### **HEALTH SERVICES**

Ambulances and health care services will be available at the venue during setup, dismantling and event dates.